



Crisis Intervention and Heating Program Funds Available

The Crisis Intervention Program (CIP) and Low Income Energy Assistance Program (LIEAP) provide federal funds to low-income families in a heating or cooling crisis.

If you are a Buncombe County resident in need of weatherization and energy efficiency help for any reason we are here for you.

CONTACT US TODAY! Email: info@energysaversnetwork.com
Phone: (828) 655-3649; Online: www.energysaversnetwork.com

The programs can provide assistance to those who are in danger of experiencing a life-threatening or health-related emergency and sufficient, timely, and appropriate assistance is not available from any other source. While the funds are distributed through Eblen Charities, partner agencies, ABCCM and Swannanoa Valley Christian Ministries (SVCN), stand ready to connect eligible individuals and families to this life-saving assistance.

These federal funds are passed through the state to the counties. A new state database system will enable citizens to access multiple resources, such as Food Stamps and Medicaid, with one application.

The county and Eblen are working with ABCCM, SVCN, and other providers across the county to provide access through coordination and communication that prioritizes life threatening situations and vulnerable populations like the frail, elderly, and those with chronic illnesses.

During this transition, the county's partnership with ABCCM, SVCN, and Eblen will ensure that resources get to families and individuals to fill the gaps when there are life-threatening situations.

A life-threatening situation is defined as a household without a heating or cooling source, or cases where a disconnect notice for their primary heating or cooling service has been issued and the health or well-being of a household member would be in danger if the heating or cooling service became unavailable.

To qualify, applicants must reside in Buncombe County and have at least one U.S. citizen or noncitizen who meets eligibility criteria. The maximum allowed benefit amount can be up to \$600 per application, per crisis situation. Payments are sent directly to the vendor.

Applicants must be able provide:

- A utility disconnect notice or be almost out of heating fuel or wood
- Verification of income for all household members
- Social Security numbers for all household members
- Picture ID

If the utility bill is not in the applicant's name, and the person on the bill is not a household resident, the client must provide a signed letter from the account holder stating that the person applying is responsible for the bill.

Applications will be accepted Monday-Friday, 8 a.m. to 5 p.m. at the Eblen Charities-Waddell Client Service Center located at 50 Westgate Parkway.

If you are in need of heating assistance or have questions about the program, please contact Eblen Charities at (828) 255-3066 or (828) 250-5500. No matter where you are in Buncombe County, this network of dedicated community partners can provide needed support to your household over the cold winter months.



www.buncombecounty.org

Low Income Energy Assistance Program

To apply for the Heating Assistance Program you must provide verification of the following:

BE

- A Buncombe County resident
- Be **5 days** from disconnect
- Have **6 inches or less** of fuel if needing oil

BRING

- Picture ID
- Verification of **ALL** income for everyone living in the home
- Verification of all household member's social security numbers
- You must know the gallons or inches of fuel you currently have in your tank as well as the **type** of fuel you use

- Electric Bill even if needing help with oil or other forms of heat

If you need assistance with an electric or natural gas bill you need to bring your final notice statement **no sooner** than five days before the disconnect date. If the bill is not in the applicant's name, you must bring a note stating you are responsible for payment.

Applications are taken Monday through Friday on a first come first served basis.

Crisis Intervention Program

To apply for the Emergency Assistance program you must:

BE

- A Buncombe County resident
- Be **5 days** from disconnect or eviction
- Have legal custody of children age 17 or under who are enrolled in school

BRING

- Picture ID
- Verification of **ALL** income for everyone living in the home
- Verification of all household member's social security numbers

- Completed (two sides) Landlord form
- Utility Bill if needing help with any form of power/heat/water
- Eviction notice
- Documentation of the emergency (car repair, discharge papers, police report etc.) that has caused the needed assistance
- Receipts for all amounts above the Emergency Assistance amount available